

Patient Messaging Features

	<u>MAARS</u>	<u>NextGen EDI</u>
Fully Automated and Integrated with NextGen	✓	✓
No hardware required at client site	✓	✓
Choose method of contact (phone, text, email)	✓	✓
Patients have option to confirm, cancel or reschedule appointment (Call transfer to front desk)	✓	✓
Multilingual. Patient chooses their preferred language.	✓	✓
Secure SFTP transfer over internet, HIPAA compliant	✓	✓
Client portal for reports on demand - Intuitive web interface	✓	✓
Automated Push Reporting	✓	✓
Features human recorded scripts (text-to-speech available)	✓	✓
Customize unique messages according to provider, location and event	✓	✓
Detects voices, answering machines, and bad phone numbers	✓	✓
Immediate cancellation alert emails to front desk staff	✓	PM Integrated
Cancel service anytime without penalty	✓	30 days notice
Customize your appointment reminder window - Day of week, time of day (ie. no reminders during lunch)	✓	X
Small company attention to detail, focus, and support	✓	X
No-charge retry for busy signals and no-answer	✓	X
No setup fees. 2 month free trial period. No obligation. No contract. No monthly maintenance fees.	✓	X
Quick setup turnaround. Personalized service and support. Very customizable.	✓	X
Per Location Caller ID Display	✓	X
Results are imported back into PM appointment detail screen for follow-up	Coming soon	✓
Reminder results automatically post back into your patient's appointment details	Coming soon	✓
Creates PM work log tasks	On request	✓